

KNOWITALL

软件&数据库

安装指导

专注于实验室**安全!**
提升实验室**效率!**



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KnowItAll/萨特勒数据库



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介绍

This book will guide you through the installation process for the KnowItAll Software & KnowItAll Spectral Libraries.

NOTE: If you have purchased an “individual” IR or Raman spectral database as opposed to a KnowItAll Spectral Library “subscription” please use the “Individual IR & Raman Spectral Databases - Installation Instructions” booklet instead. (You can download it from: <http://www.paastech.com/NewsInfo/2131510.html>)

安装前准备

Review system recommendations at <http://www.paastech.com/NewsInfo/2131634.html>

Ensure you have your License Verification Code handy – sent to you in an email from Wiley’s customer support team upon your purchase; you will need it during the installation process. If you cannot locate your code, please contact us at info@paastech.com.

第一步 – 安装 KnowItAll

If you chose digital delivery:

- Go to **www.knowitall.com/download**, enter your **License Verification Code**, and download the software.

If you have 32-bit Windows, you will need the 32-bit download at the bottom of the page.

- To install, double-click the downloaded installation executable file **KnowItAllInstall.exe**.

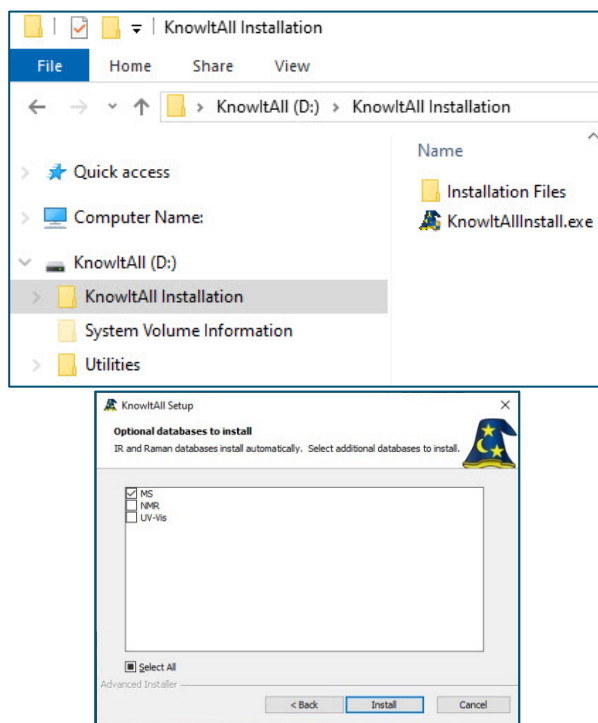
We recommend you save your digital download .exe file as a back-up to your own USB (external drive) in case you need to reinstall KnowItAll again in the future.



If you received a package in the mail:

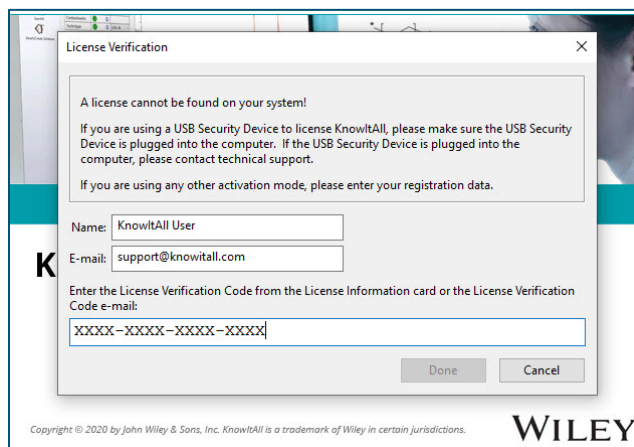
- Plug the KnowItAll Installation USB into your computer.
- From the USB, open the KnowItAll Installation folder, double-click **KnowItAllInstall.exe** and follow the instructions to install.

NOTE: IR and Raman databases are installed automatically. If your subscription includes NMR, MS, or UV-Vis data, check the appropriate boxes.



第二步 – 激活产品

- Double-click the KnowItAll desktop icon to start the software
- Enter your **License Verification Code**.



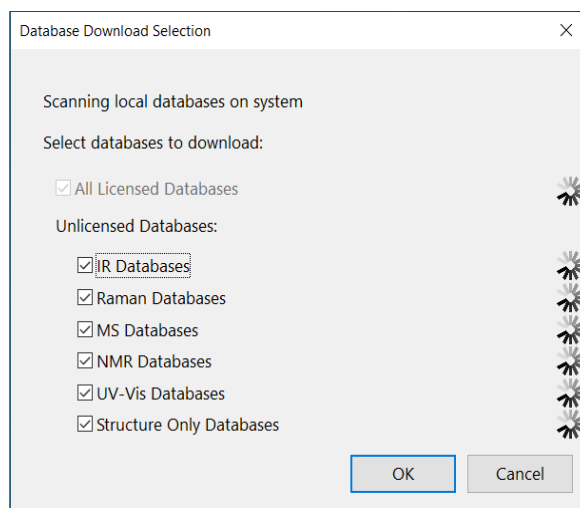
If your computer is:

- **Connected to the internet** (recommended method), your license is automatically activated.
- **Not connected to the internet**, you can activate your license using a) a Smartphone or b) a second computer connected to the internet. ***Please see detailed instructions on offline activation in the Appendix of this booklet.***

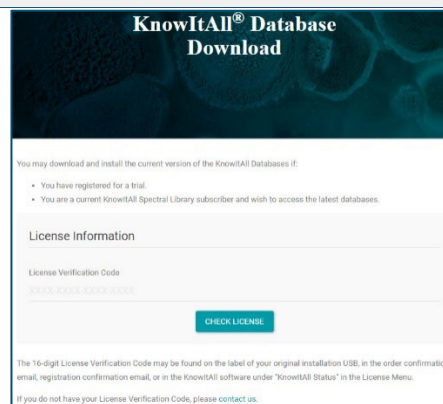
如果订购了数据库

If you have no KnowItAll databases on your computer, and are connected to the internet, KnowItAll will help you find and download the databases.

If you already have some KnowItAll databases, and an internet connection, you can automatically update your databases by going to License > Enable Database Downloader. KnowItAll will start downloading the updated databases when your computer is idle. Download times vary. You may be prompted to update to new databases the next time you start KnowItAll.



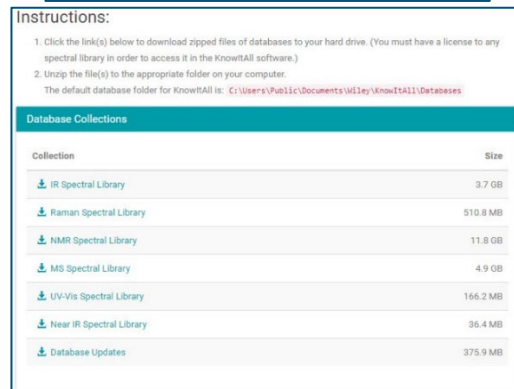
If not connected to the internet, you can download the data collection immediately here: www.knowitall.com/databaseupdate



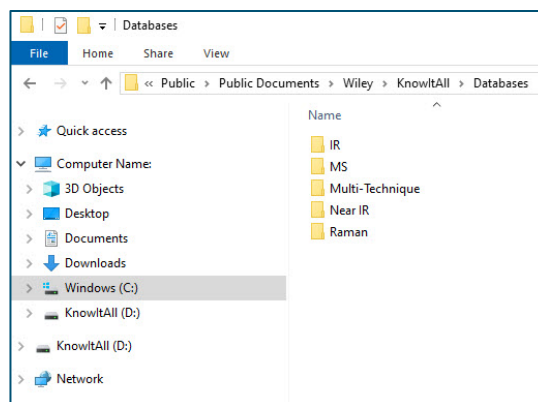
Download the relevant *.zip files and place them on your desktop.

*We recommend you save a backup of the *.zip files to your own USB (external drive) in case you need to reinstall the databases again in the future.*

NOTE: If you have ordered a single database, download the zip file for that technique to install your database.



- KnowItAll will create this folder:
C:\Users\Public\Documents\Wiley\KnowItAll\Databases.
- Unzip the technique folders and place them in the Databases folder.



技术支持

Wiley provides support for entire "Service Life" which terminates on "End of Technical Support Date" for the KnowItAll product licensed. See www.knowitall.com/supportpolicy for details. For contact information, visit <http://www.paastech.com/lxwm>

网络资源:

Website: www.paastech.com

Support: <http://www.paastech.com/lxwm>

Training Resources: <http://www.paastech.com/NewsInfo/2131510.html>

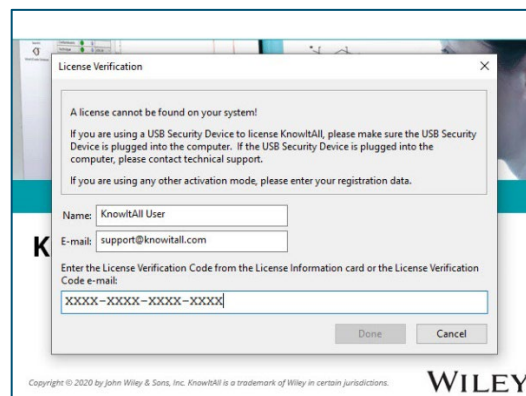
KnowItAll trial application: <http://www.paastech.com/knowitalltrial>

附注 – 离线激活教程

If the computer on which you are installing does not have an internet connection, you will follow this method to activate your license.

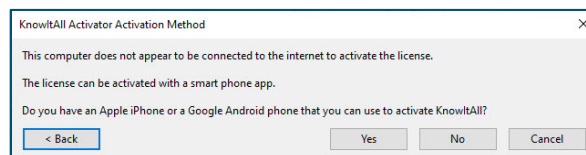
After installing the software, double-click the KnowItAll desktop icon to start the software and enter your **License Verification Code**.

Now you will activate using either A) a Smartphone or B) a second computer connected to the internet.

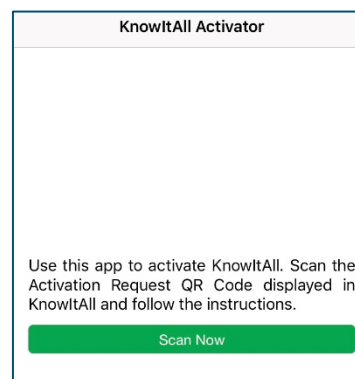


A) 智能手机辅助激活

- The computer detects you are not connected to the internet. Choose **Yes** a smart phone is available.

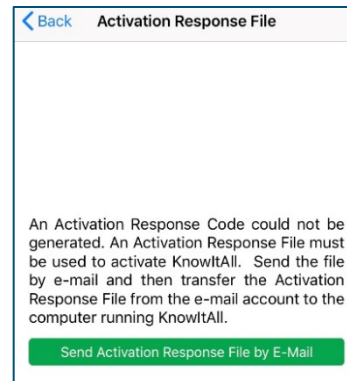


- Download the KnowItAll Activator app from the Apple or Google Play store and scan the QR code from KnowItAll.
- If you receive a response code, enter it in the box provided.



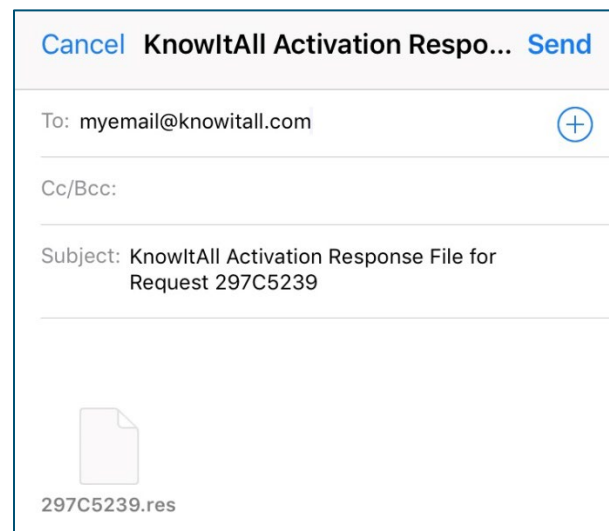
Phone App Screenshot

- If a response code cannot be generated, you will receive a response file (*.res).
- Email the file to yourself.

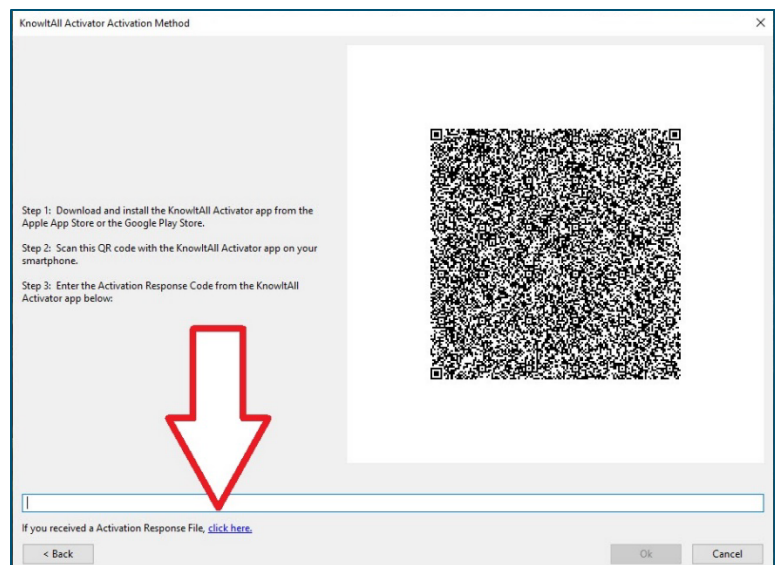


Phone App Screenshot

- Download the response file from your email on a separate, online computer.
- Save the response file onto a USB or other transferable medium.
- Move the response file to the computer where KnowItAll is installed.

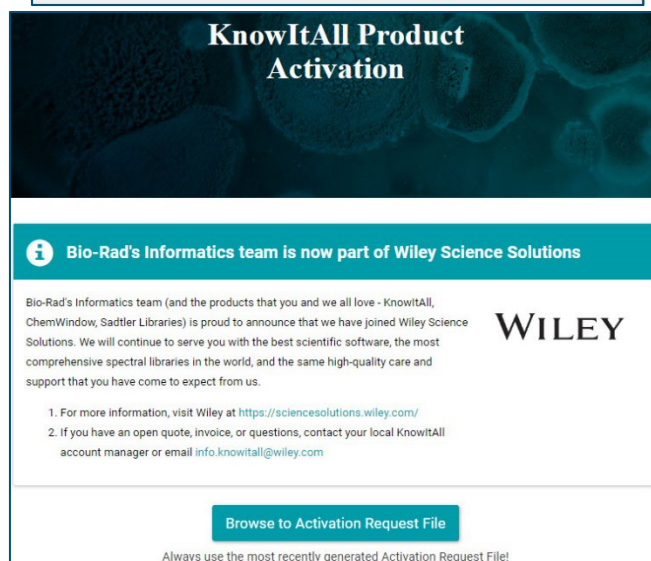
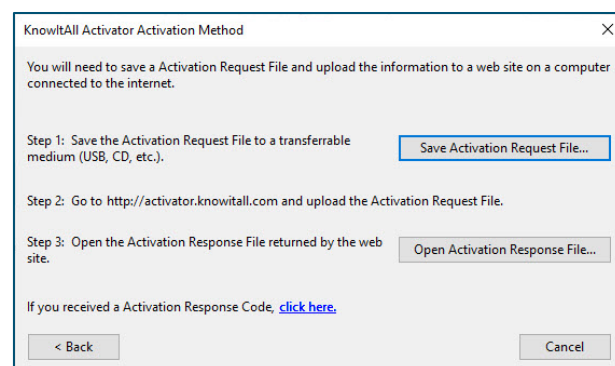
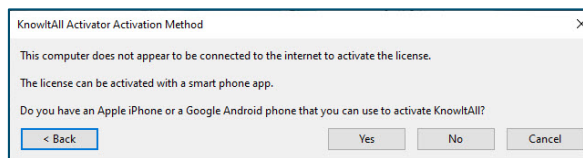


- Use the **Click Here** link to open response file from within KnowItAll to complete the activation.



B) 另外一台可上网电脑辅助激活

- The computer detects you are not connected to the internet. Choose **No** a smart phone is not available.
- Save the activation request (*.req) file.
- Move the request file onto a USB or other transferable medium.
- Save the request file onto an online computer.
- Visit activator.knowitall.com.
- Upload the request file to the Activator website.
- Download the response file.
 - If you receive a response code, click **Click Here** to enter the code.
- Save the response file onto a USB or other transferable medium.
- Move the response file to the computer where KnowItAll is installed.
- Click **Open Activation Response File** from within KnowItAll.



www.paastech.com/specana